

HSBC Premier Mastercard Concert Rebate (the “Offer”) Terms and Conditions

(Commences on 14 October 2025 and ends on 22 October 2025)

A. Offer-Specific Terms and Conditions

1. This Offer:

- (i) is offered by HSBC Bank (Singapore) Limited (“**HSBC**”, “**we**” or “**us**”);
- (ii) valid from 14 October 2025 14:00 and ends on 22 October 2025 14:00 (“the “**Deadline**”) (or such other date(s) as we may reasonably determine). (the “**Offer Period**”);
- (iii) is applicable to our new and existing customers who meet all the following criteria (collectively referred to as “**Eligible Customers**” and each, an “**Eligible Customer**”):
 - a. holds a HSBC Premier Mastercard Credit Card issued by HSBC in Singapore (the “**Card**”) as a primary or supplementary credit cardholder (a “**Cardholder**”); and
 - b. has registered at any time from 1400 hours on 14 October 2025 to 1400 hours on 22 October 2025, via the website link “hsbc.com.sg/registration” (the “**Link**”) using the code “**PULSE**” (each successfully registered customer shall be a “**Registered Customer**”); and

(Note: Cardholders are to input their email address, mobile number and valid HSBC Premier Mastercard credit card number as per our records during the registration. Registrations which are not made through the Link and/or registrations with incorrect information will be automatically disqualified.

You only need to register for this Offer **once** during the Offer Period. An acknowledgement of participation will be displayed on the website after the registration has been submitted. This acknowledgement of participation is not an indication of whether you have fulfilled all of the eligibility criteria for this Offer or will be a recipient of a Reward (as defined in Clause 2 of this Section A below);

- c. must have made a Qualifying Spend as defined below and posted to the Card account within the Offer Period; and

“**Qualifying Spend**” shall mean posted retail transactions on “**Merchant Category Code (“MCC”) 7922** with the description of ‘**Ticketmaster**’

- d. whose Card account is in good standing with HSBC over the entire Offer Period and at the time of fulfillment (as determined by HSBC at its discretion)
- (iv) HSBC reserves the right to determine at our discretion whether Eligible Customers have met all the requirements of this Offer.

2. Each Eligible Customer will receive cash rebate equal to 5% of the Qualifying Spend (the “**Reward**”). The Reward is capped at SGD50 per Cardholder.

For the avoidance of doubt, as at the relevant date of fulfilment of the Reward, if a customer does not fulfil ALL of the eligibility criteria under this Offer (as set out in Clause 1(iii) of this Section A above) and adhere to these Offer Terms and Conditions, he/she will no longer be eligible to receive the relevant Reward.

Any request for early fulfilment or partial fulfilment of a Reward will not be granted or entertained by us.

3. The amount of the Reward (as the case may be) will be calculated based on each Eligible Customer's total Qualifying Spend posted into HSBC's credit card systems by the last day of the Offer Period and will be rounded up to the nearest cent. The Reward will be credited into each qualifying Eligible Customer's Card account by the end of the next calendar month. HSBC accepts no liability for any late submission of the purchases by merchants or any other party.
4. If any Qualifying Spend is cancelled or reversed during or after the Offer Period, such cancelled or reversed amount shall not be counted for the purposes of determining whether the Eligible Customer has met the relevant requirements under Clause 2.
5. The Reward is not exchangeable for rewards points, credit or kind in all cases, whether in whole or in part. The Reward is also not transferable or replaceable.
6. The Offer is valid in conjunction with other offers, campaigns, promotions, privileges and vouchers, except for such other promotions as we may otherwise specify from time to time.
7. Other general terms and conditions governing this Offer apply. Please refer to the other terms and conditions set out under the section headed “General Terms and Conditions” for details. The Offer-Specific Terms and Conditions and the General Terms and Conditions shall collectively be referred to as the “**Offer Terms and Conditions**”.

B. General Terms and Conditions

1. We may determine in our reasonable discretion whether any given customer is eligible for this Offer and/or whether such customer has met all of the relevant requirements under these Offer Terms and Conditions.
2. Our records in respect of the Offer shall be conclusive and binding on you.
3. HSBC is (1) not an agent of the merchant; and (2) is not the supplier of, and accepts no liability for, the Items provided by the merchant involved in this Offer and/or the Event itself. All disputes regarding the Items and/or the Event should be directly resolved with the merchant.
4. We may revise these Offer Terms and Conditions (including but not limited to varying the Offer mechanics under this Offer or the Offer Period), or withdraw or alter any part of this Offer at any time, if it is reasonably necessary to:

- (i) reflect changes to our operational costs, business operations, systems and processes, our arrangements with third parties or industry or market conditions or practice;
- (ii) give effect to applicable law, rule, regulation or change, requirement, order, notice, recommendation or guidance issued by any regulatory or governmental authority, stock exchange, or body having jurisdiction over us or a court of competent jurisdiction;
- (iii) align with standards or expectations on practices relating to banking and financial services, environmental, social and governance, consumer and investor protection, cyber, digital, technology, operational resilience or taxation; and/or
- (iv) otherwise protect our legitimate interests.

The updates include amendments to:

- i. the Offer Period;
- ii. the eligibility criteria for the Offer;
- iii. the type of Offer;
- iv. the redemption period or criteria for a Reward; and/or
- v. the limit to the number of Rewards available for redemption under the Offer

To the extent reasonably practicable, we'll give you reasonable notice of any changes to these Offer Terms and Conditions before such change takes effect. Notification of any such changes may be placed at our branches, published on our website, sent through email or mobile, or via any other method we think is reasonably appropriate.

If you don't agree with a change, you can cease to participate in this Offer.

- 5. HSBC's decision is final, and no further communication will be entertained.
- 6. None and no part of these Offer Terms and Conditions may be recorded, reproduced, shared, copied, stored or transmitted in any form or by any means, whether electronic, mechanical, photocopying, photographing, recording or otherwise without our prior written consent. These Offer Terms and Conditions remain our property and all our rights are reserved.
- 7. These Offer Terms and Conditions are governed by the laws of Singapore and the parties submit to the non-exclusive jurisdiction of the courts of Singapore.
- 8. All information is correct and accurate at the time of publishing or posting online.